

UPDATED MEDIA STATEMENT – Officeworks Elsternwick store incident, March 2024

1 August 2024 – “We learned of the incident in March 2024. We were deeply disappointed that it occurred and confirm that the customer's job should have been performed by the team member.

We confirm that we have taken this matter extremely seriously. We investigated the matter at the time and took appropriate disciplinary action. The views expressed by the team member are not Officeworks' views.

At Officeworks, we do not discriminate against our customers on the basis of political views, religious beliefs, gender, sexuality or race.

We provide ongoing training and education to our team members so that they understand the importance of treating all of our customers with respect and dignity. Arising out of this incident, relevant team members received education through the Melbourne Holocaust Museum.

We sincerely regret that this incident occurred and for the distress caused to the customer.”

- **Sarah Hunter, Managing Director, Officeworks.**

For further information, contact:

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